


What's *actually* stopping you?



We provide, maintain and enhance applications at the core of New Zealand's largest **telecommunication**



We process millions of **financial transactions** per annum by managing the cheque clearing system



We pay New Zealanders **billions** in social benefits every month




We help to produce **millions of litres** of export wine per annum



We manage the Passport system and ensure the identity of New Zealand passport holders through **advanced biometrics**



We work with New Zealand Defence and our engineering partner Beca, to maintain our **national fleet of Sea Sprite helicopters**



At New Zealand Defence we've delivered a platform that ensures our servicemen are provisioned with the clothing and equipment they need to do their jobs. **We help keep the pacific region safe.**



**WE ARE DXC
AOTEAROA
NEW ZEALAND**



We transform our customers end-to-end business processes. Our solutions have helped companies such as Manuka Health and Citta by improving business processes, customer service and **unlocking future growth aspirations**




We are proud to celebrate outstanding public sector governance, young leaders and initiatives that deliver great outcomes to New Zealand through our sponsorship of the **Te Hāpai Hāpori Spirit of Service Awards**



We maintain the country's electricity market system, ensuring the continuity of the **National Energy Grid**



We contribute to the integrity of **maintaining our border** by supporting New Zealand's Visa Management Systems



We manage the **payroll, employee and financial data** for some of the biggest, and many of the smallest businesses and agencies in New Zealand



We help to keep our **roads safer** by processing millions of public safety transactions



We ensure billions of **health payments** per annum are made correctly by the Ministry of Health



Beyond Disruption Survey

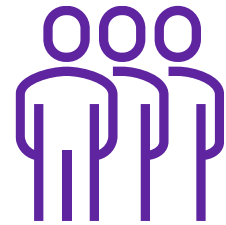
150+
A/NZ
organisations
interviewed

including **CEOs, COOs**, managers, **CIOs, CDOs** (Chief Digital Officers), and other **technology decision makers** across multiple industries and businesses ranging in size from SME to Large Enterprises

Each year, DXC Technology and analyst firm Telsyte, publish the Beyond Disruption study as a touchpoint with technology and business leaders in Australia and New Zealand to gather their opinions on the state of their digital strategies and the opportunities and challenges faced.

Unsurprisingly for 2021 the survey took a very COVID19 flavour.

Business investment and digital transformation rapidly changing



Employees the focus of digital transformation programs



Orgs. planning to increase tech investment



Digital transformation key to prepare for future disruptions

Half

of organisations' digital transformation programs focus on employees, followed by customers

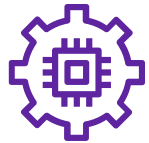
... on security (47%), Cloud (41%), Workplace (30%), Applications (26%), and Devices (22%), but overall budgets flat

Over Half

(52%) of organisations launched digital transformation initiatives to be prepared for future disruptions

Telsyte Australian Digital Consumer Study 2021

Embracing disruption as the 'next normal' for the future



Technology is key to business resilience



Future disruption will be the norm; so, focus on resilience and application modernisation is critical



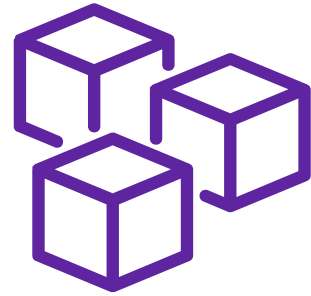
Build a secure, scalable and sustainable employee experience



Implement data governance and operations to lay the foundation for a successful analytics strategy

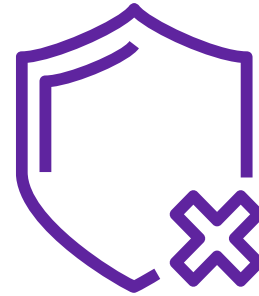
**What's *actually*
stopping you?**





Skill 1

**Build
Safety**



Skill 2

**Share
Vulnerability**



Skill 3

**Establish
Purpose**

Your stakeholders



Building Safety



Status | Certainty | Autonomy | Relatedness | Fairness

The SCARF Model



Status

Sense of importance relative to others



Certainty

Need for clarity and ability to make accurate predictions about the future



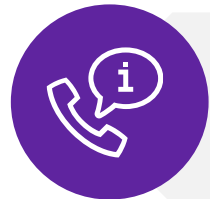
Autonomy

Sense of control about the events in ones life and perception of influence over outcomes



Relatedness

Sense of connection to and security with others



Fairness

Just and non-biased exchange between people

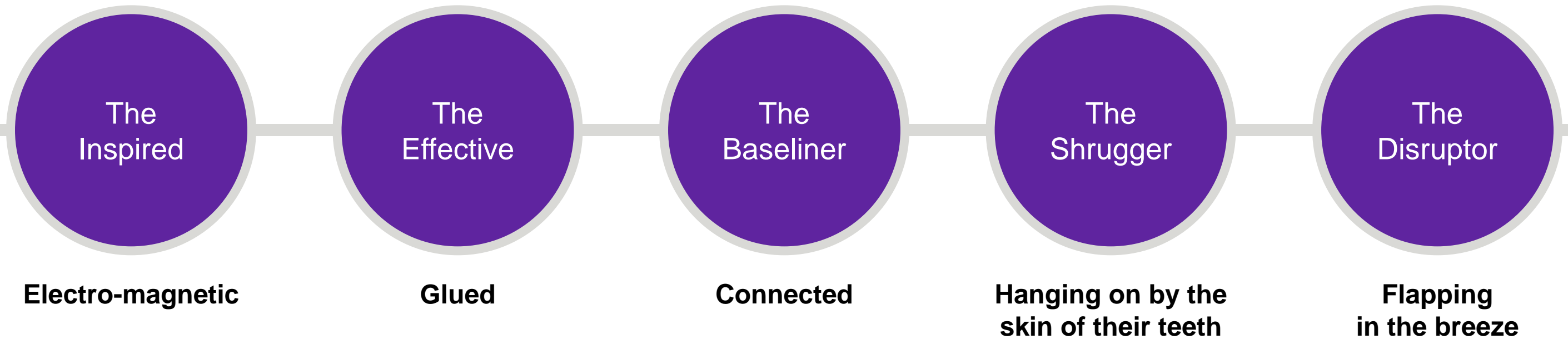
Your audience...



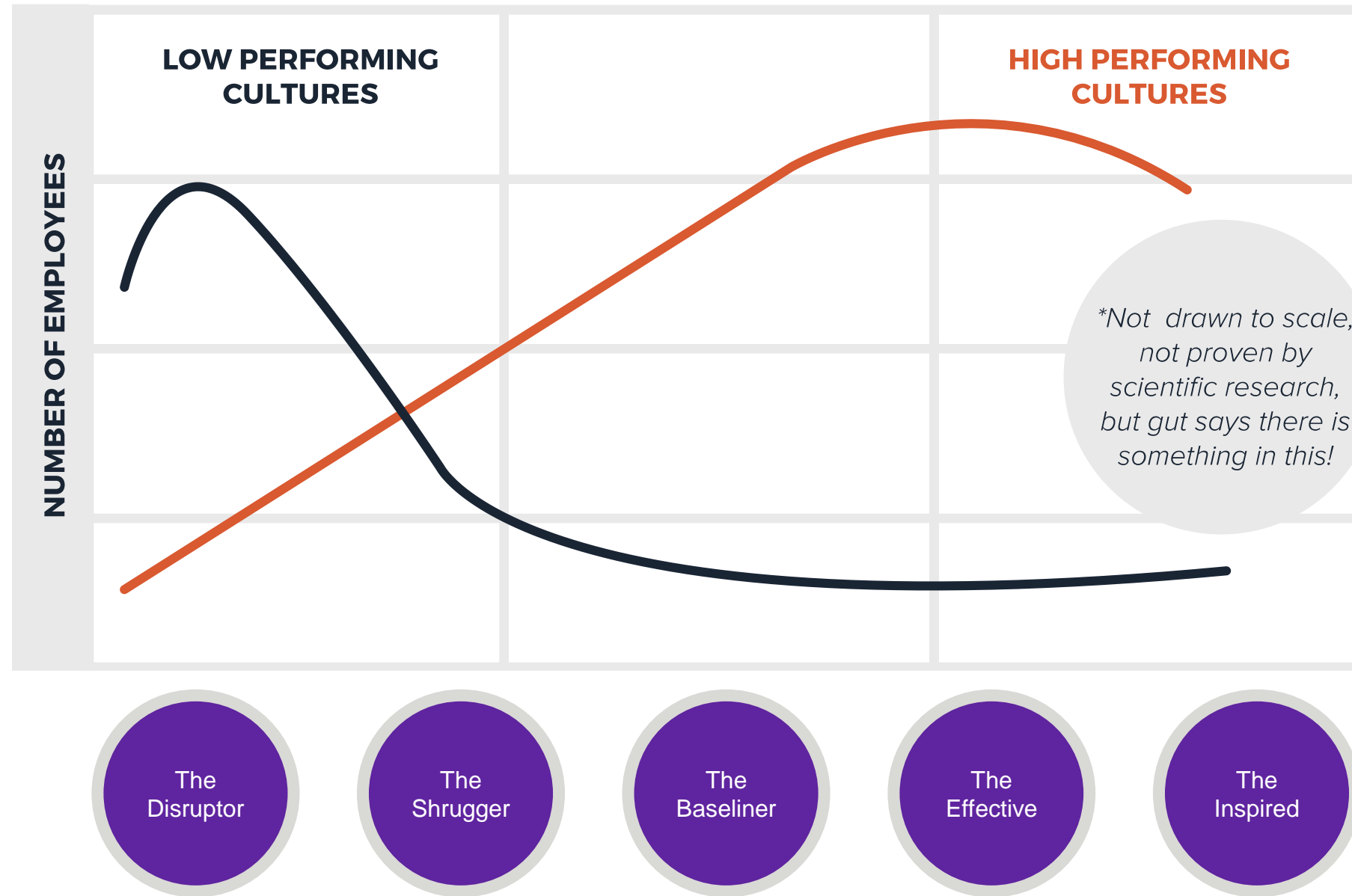
The VIBE of the thing..



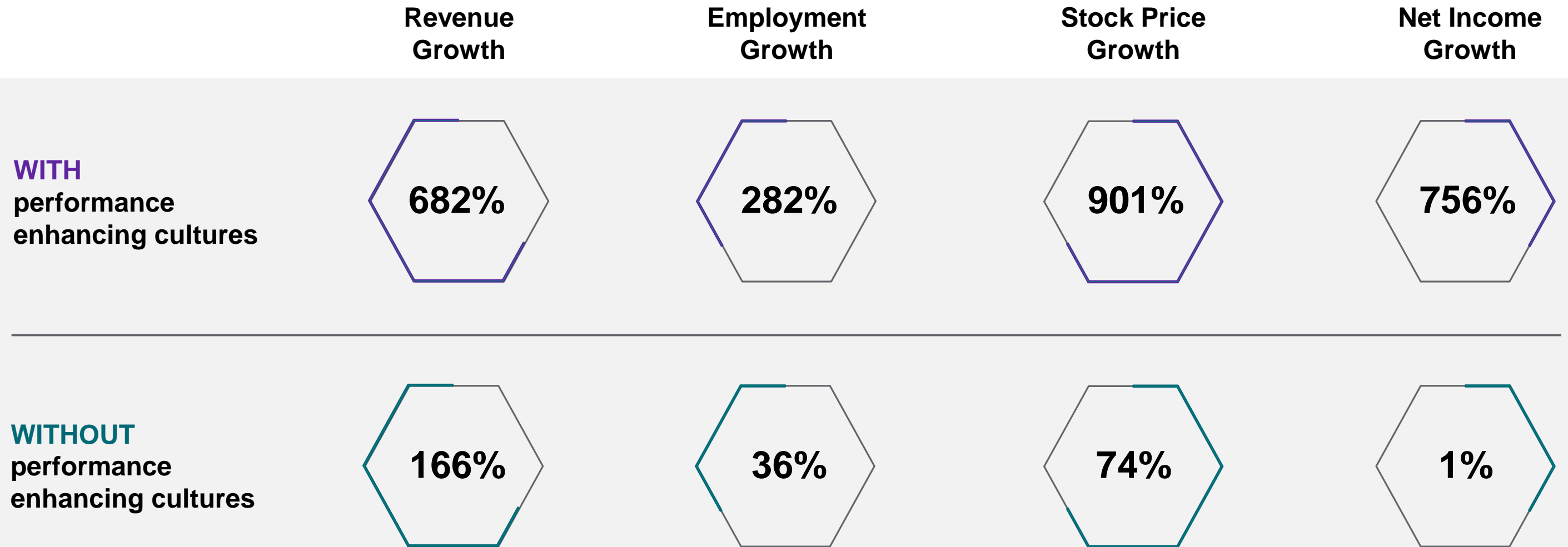
Employee Connection



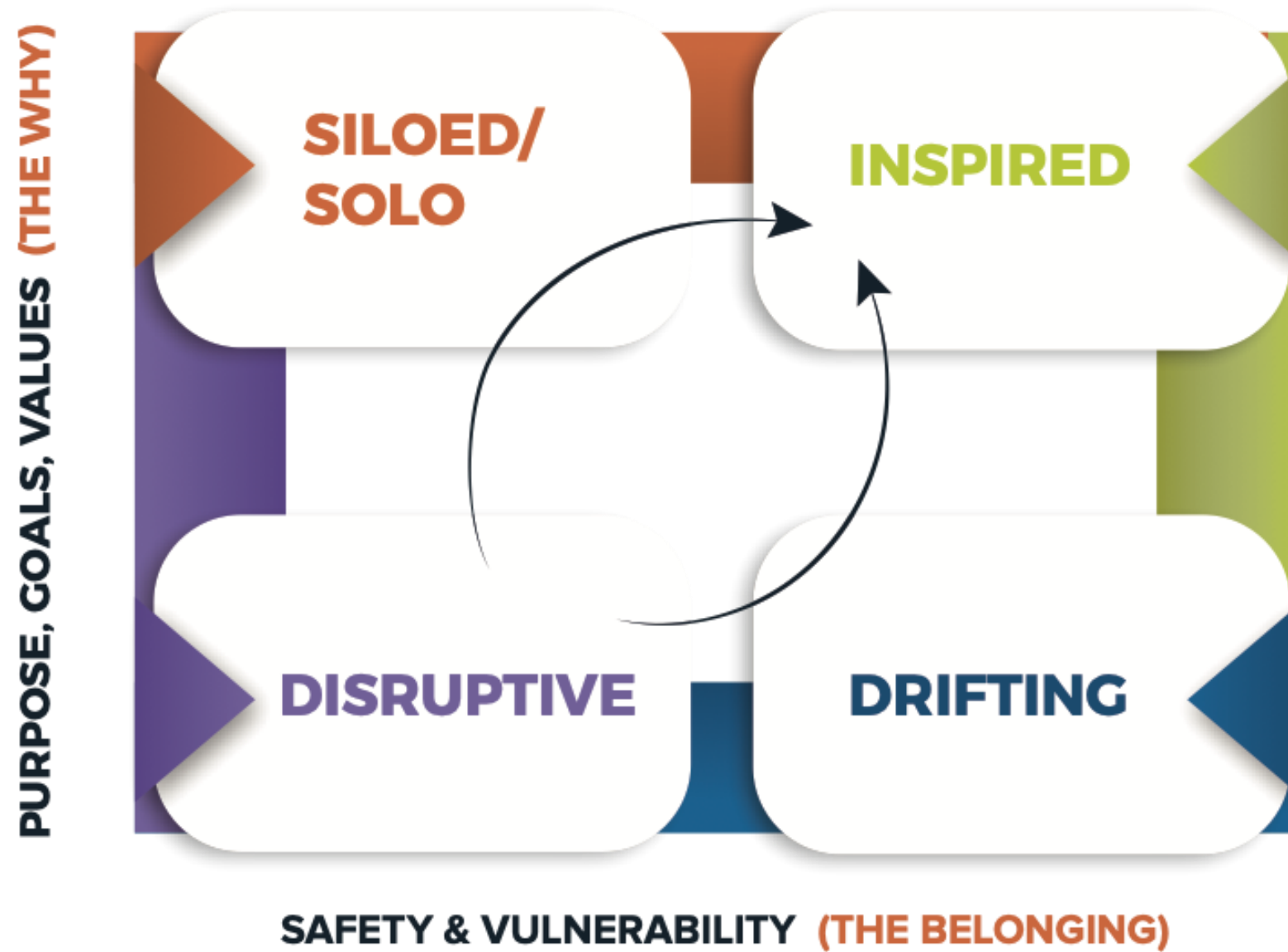
High Performing Cultures



Revenue growth - 756% over 10 years



The shift



Engaging your audience...



Building for sustainable change



Your people at the centre

Leadership

Mobilise and align leadership early to model behaviour. Leaders actively support the program vision and their people.

Support

Support people to transition change outcomes to their BAU environment. Provide early life support.

Embedding

People know their role and can move forward with confidence in your new ways of working. Know where and how to get support.

Capability

Providing your people with the confidence, knowledge, and skills they need to adopt their new-ways-of-working.



Awareness

Involving your people from the outset to build awareness of the change and the journey ahead. Driving positive change through people.

Understanding

Ensuring our vision is understood and aligns with the organisation's strategy. The benefits of the program are clear.

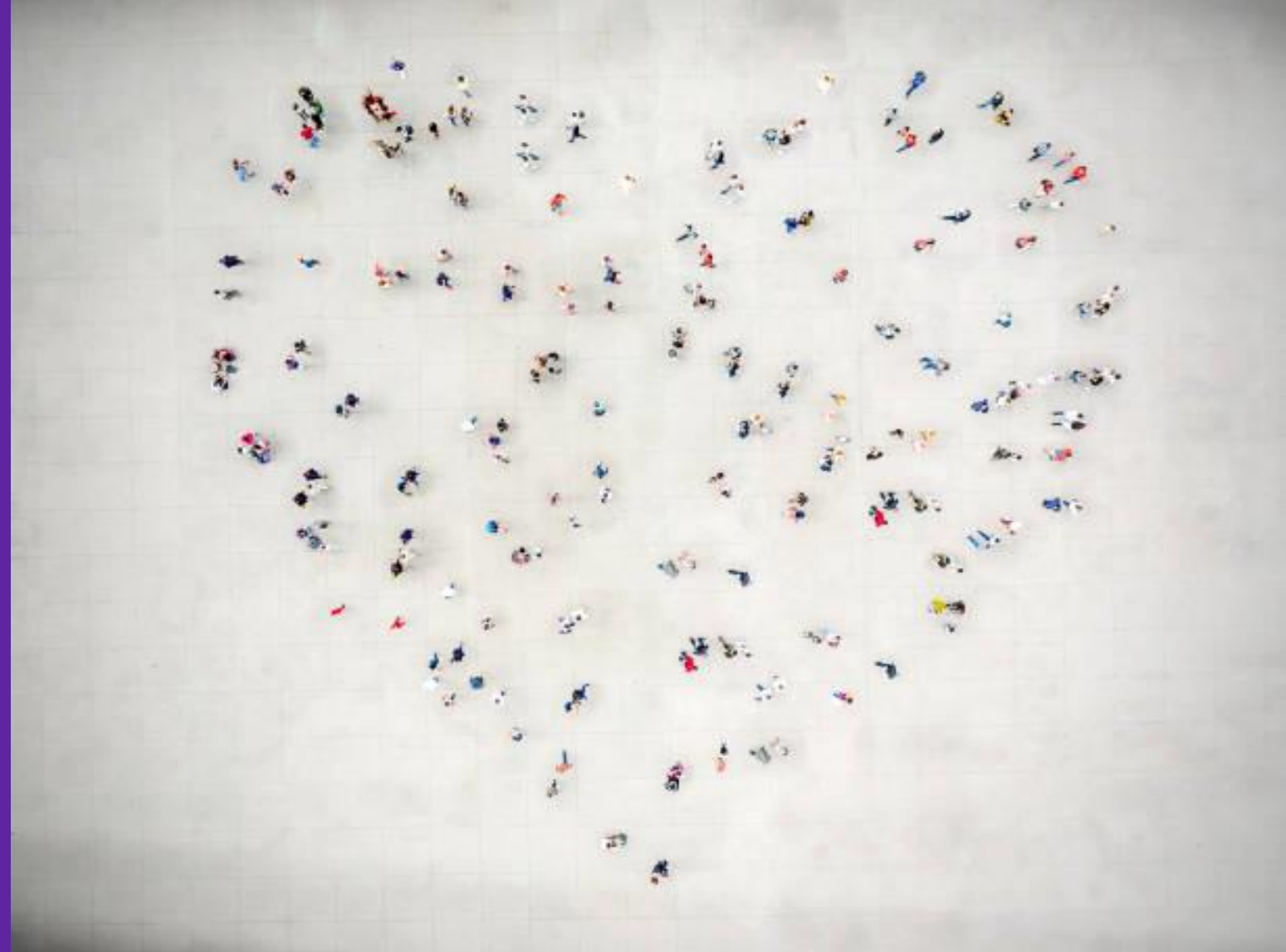
Recognition

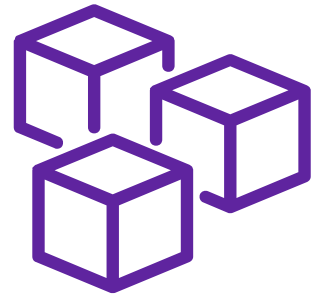
People can recognize the change at a team and personal level. We answer the questions - "what's in it for me and why should I care?"

Readiness

Building readiness through clear, targeted engagement and communication programs relevant to people and their roles.

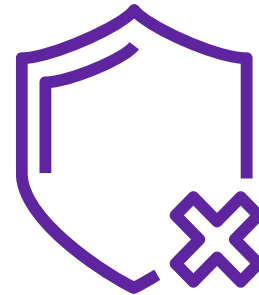
Establish Purpose & Share Vulnerability





Skill 1

**Build
Safety**



Skill 2

**Share
Vulnerability**



Skill 3

**Establish
Purpose**

“Lighting it up one employee at a time”



Ensuring your people are at the heart of successful change

Track Two Session @1:50pm



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