



Housing New Zealand

Learning Management System Implementation

**Only for internal use! No
public delivery.**

Who is Housing New Zealand?

Housing New Zealand is a Crown agent that provides housing services for people in need.

Mission

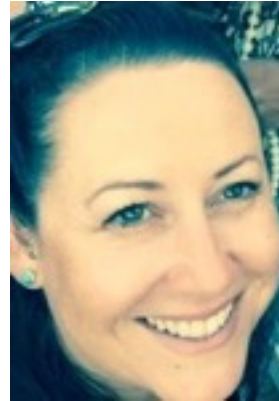
We provide high quality, subsidised rental homes to people in the greatest need for the duration of their need.

- We own or manage more than 64,000 properties nationwide
- Including 1,500 houses for community groups providing residential services
- More than 185,000 people live in our houses or flats

Who is working on the implementation of the Learning Management System?



Jussi Luukkonen
*Capability
Manager*



Justine Cameron
*Educational
Designer*

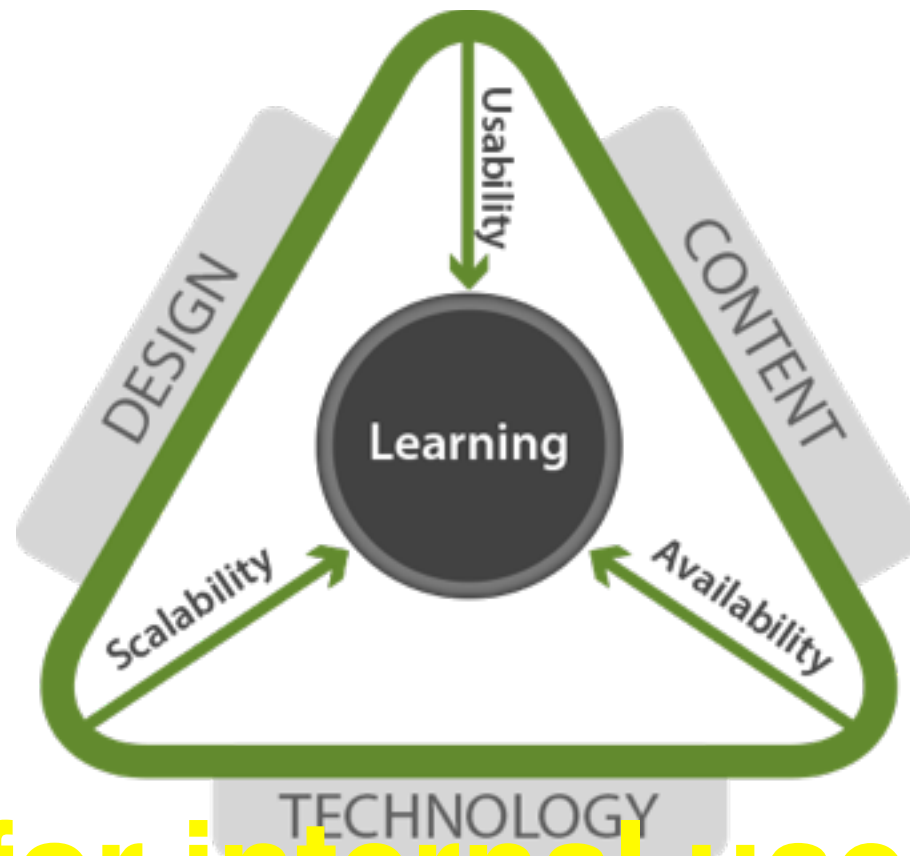


Lorna Spellacey
Project Manager



Fiona Ray
*HR Advisor
(Capability)*

Why a Learning Management System?



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Housing New Zealand's eLearning strategy

2016

Introduction of the platform

- Static Interactive Media
- Templates for eLearning content modules for in-house content production
- Self paced courses
- Assessments types and analytics
- Manager driven enrolments and automated reporting

2017

All programs have LMS content

- Dynamic Interactive Media
- Designed content modules and in-house production process in place
- LMS is used for all courses
- Assessment types and analytics

2018

Integration of all systems to support capability programmes

- Social Interactive Media
- Forums, social media, mobile platforms used in all capability development (L&T, OD)
- Integration of all platforms and HR systems as a Housing NZ wide framework for capability building
- Assessment types and analytics

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Integrated



Digital Campfire

T-Ford

Uniform

Diverse

Creative Chaos



Techno Jungle



Fragmented

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Integrated



Digital Campfire

T-Ford



Rigid

Standardised

Investment
T-Ford
Cost-cuts

Patronising

Reliable

Uniform

Diverse

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Weird

Creative

Geeky

Innovative

Creative Chaos

Techno Jungle

Loss

Affordable

Expensive



Confusing

Motivational

Ad-hoc

Unique

Creative Chaos

Fragmented

Techno Jungle



Motivational

Unique

Standardised

Creative

Reliable

Innovative

Integrated

Investment

New Revenues

Affordable

Diverse

Digital Campfire

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The Journey for Housing New Zealand

Technology

- **HNZC.**
 - Outsourced IT
 - Data Centre move
- **Integration**
 - Design Phase - New (LMS, H&S, MSD) SFTP
 - Build Phase
 - Implementation Phase.
 - All of Government - Infrastructure as a Service (IaaS)
 - Risk & Compliance
 - GCIO Government Compliance Certification
 - Privacy Assessment
 - <https://www.ict.govt.nz/guidance-and-resources/information-management/requirements-for-cloud-computing/>

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The Journey for Housing New Zealand

Design workshops with vendor

- The right people in the room
- Snap decisions
- Large amount of information to process, terminology

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Summary

70-20-10 - Learning as BAU

What next?

Albert Einstein: Any intelligent fool can make things bigger, more complex, and more violent. It takes a touch of genius – and a lot of courage – to move in the opposite direction.



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Thank you for your time!



Jussi Luukkonen
Capability Manager

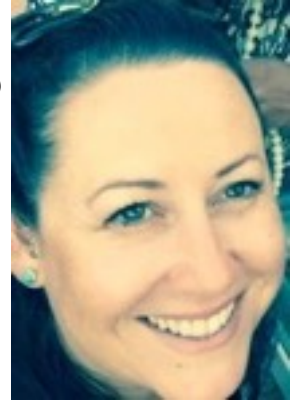


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Project Manager

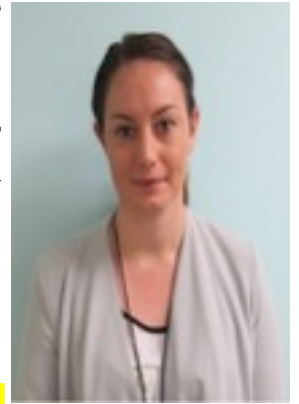
Any



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